

## Power through Partnership with EMS

### Your Partner for the Journey

IT implementation is a significant undertaking without the added frustration and cost associated with seeking out qualified partners to meet your specific technology needs.

Correctly aligning IT with the business requires a cohesive vision, solid strategy, and a proven track record. Choosing the right partner from the start is critical to your success.

EMS takes IT Service Management to the next level by focusing on your company processes, not just on your underlying infrastructure.

### The Three Keys to Success

Reaching the ultimate goal of Business Service Management (BSM) requires three necessary components:

- **People:** experience and expertise to develop the right solution
- **Process:** proven implementation methodology
- **Technology:** best-of-breed software

### Technology Consulting

Leveraging a long-term partnership with BMC®, we deliver single or multiple Routes to Value to help clients worldwide become BSM enabled enterprises.

EMS specializes in implementing creative and flexible software solutions, from out-of-the-box installations to custom-based application design and development, integrated with a variety of products.

Our certified consultants focus on mapping your technology investment to support your established business processes. We can work as a member of your team or assume the lead role to manage your system integration from architecture to delivery.

The EMS team includes application developers, integration specialists, technology architects, project managers, and business consultants who specialize in enterprise-wide solutions.

Our consultants are located throughout the United States to provide regional, hands-on expertise.

### Our Proven Methodology

EMS uses a repeatable methodology similar to the Project Management Institute and proven IT Infrastructure Library (ITIL) standards.

We are dedicated to developing a road map, setting the ground rules, creating accountability, and reassessing the project risks during the initial planning stages to prevent unexpected and costly delays.

### The Business Value of BSM

We believe that the principles of BSM bring a new level of value to the IT organization. With a clear understanding of the big picture, there is increased opportunity to plan for the unexpected, improve productivity, and ultimately achieve strategic business goals.

## CHOOSE YOUR PARTNER WISELY

- **Certified Consultants & Engineers**
- **Expertise in All 8 Routes to Value**
- **Single Point of Contact**
- **Proven Methodology**
- **Shared Knowledge Base**



Where Business and IT Meet

Enterprise Management Solutions, Inc. (EMS), a leading systems integrator, specializes in the rapid and successful alignment of IT infrastructure with the strategic goals of business. EMS delivers Business Service Management (BSM) solutions to Global 1000 companies through process consulting, software development, technical education, managed services, and Level 1 Technical Support.

EMS certified consultants offer unparalleled experience in ITIL best practices and industry-leading project management standards. Using a proven methodology, EMS provides the solutions that strengthen existing IT investments and deliver increased business agility. Founded in 1999, EMS is a privately held corporation headquartered in Clearwater, Florida, with additional locations throughout North America. **For more information, please visit [www.emscorporation.com](http://www.emscorporation.com), or call 1-866-447-3358.**